1

Learning Objectives

- Review the differences between passive and active listening.
- Discuss listening techniques.
- Practice active listening techniques through interactive exercises.

AMT 2026
ANNUAL MEETING

2

Discover Our History

Shawandasse Tula

Kaskaskia

Myaamia

Kuweeqâhsun!

AMT 2026 ANNUAL MEETING

3

AMT 2026 ANNUAL MEETING

4

AMT 2026 ANNUAL MEETING

5

AMT 2026 ANNUAL MEETING

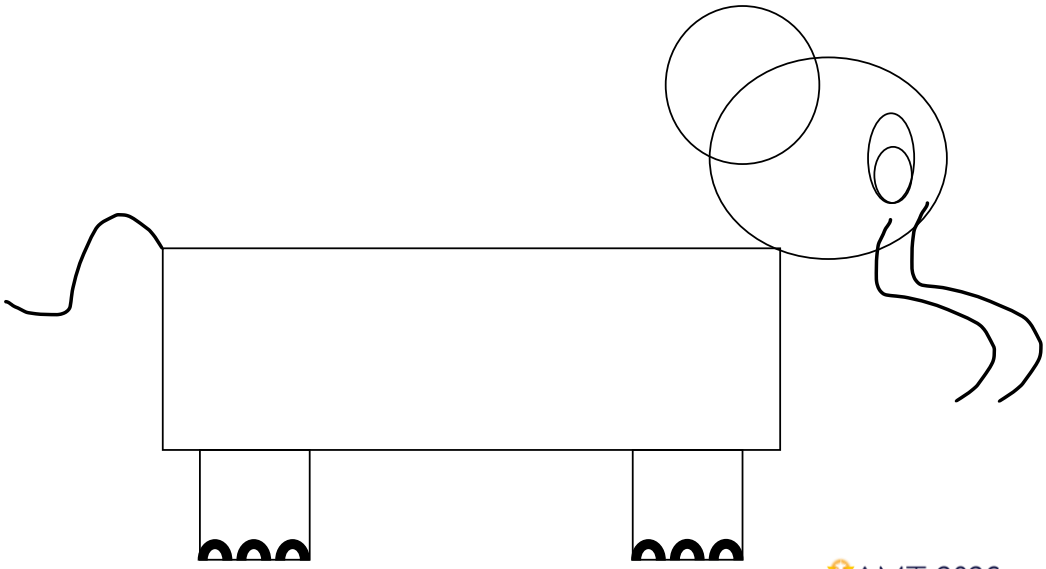
6

AMT 2026 ANNUAL MEETING

7

AMT 2026 ANNUAL MEETING

8



AMT 2026 ANNUAL MEETING

9

AMT 2026 ANNUAL MEETING

10

Open-ended questions

Affirmations

Reflections

Summarize

AMT 2026 ANNUAL MEETING

11

AMT 2026 ANNUAL MEETING

12

Sit up straight

Listen

Ask questions

Nod

Track the speaker

AMT 2026 ANNUAL MEETING

13

AMT 2026 ANNUAL MEETING

14

AMT 2026 ANNUAL MEETING

15

AMT 2026 ANNUAL MEETING

16

17

AMT 2026
ANNUAL MEETING

18

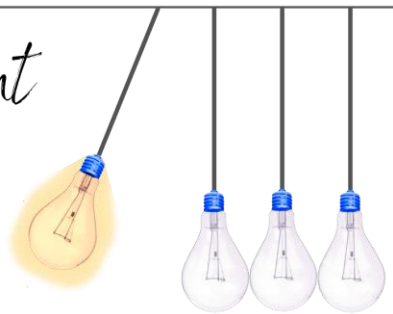
Do the best you can until you know better. Then, when you know better, do better.

Maya Angelou

AMT 2026 ANNUAL MEETING

19

Practical Management & Leadership Consulting



Jessica Ellis-Wilson, CHW, FACMPE
774-678-1033
jess@pmalconsulting.com

AMT 2026 ANNUAL MEETING

20